



## TERMS & CONDITIONS

Please review the terms and conditions below. Acknowledge acceptance by printing, signing, and emailing to our office.

**Consent to terms and conditions:** Access to and use of the services of SW Travel Consultant ("SWTC") and our website is subject to acceptance of these Terms and Conditions ("T&Cs"). By accessing, using or obtaining any content, products, or services through our offices or through our website, you, the purchaser and/or traveler ("client" and/or "you/your") agree to be bound by these terms. If you do not accept each of these terms, then please do not use our services or our websites. No alterations to these T&Cs may be made by any SWTC employee, authorized representative, or agent. All decisions and matters subject to SWTC's discretion shall be made by an authorized officer of SWTC.

**Documentation:** Travel documentation proof appropriate for entry to itinerary destination(s), such as passports, visas and inoculation certificates remain each traveler's responsibility. SWTC will advise required documentation information. Travelers who do not meet advised requirements will be denied boarding by cruise lines and airlines. If a passport is required, the expiration date must be at least six (6) months following the return date of the planned travel. For further information, visit the United States State Department web site [travel.state.gov](http://travel.state.gov) on a regular basis for information regarding incidence of disease, terrorism, safety issues, crime, the need for travel documentation (such as but not limited to passports, visas, proof of health/vaccination certificates), health hazards, and other restrictions regarding travel to your destination(s) and re-entry into the United States. Please note that government rules regarding entry and exit change daily.

**Important:** Some destinations currently require that your passport not expire within 6 months of the date of your itinerary return. All United States citizens are required to have a valid passport to travel anywhere outside the United States. This includes the Caribbean, Bermuda, Mexico, Panama, Canada, and on all cruises. Visas may also be required for some destinations. Remember, children, including infant(s), require individual travel documentation as well. In some cases, unaccompanied minors must have proper documentation if not traveling with both parents. It is the responsibility of the Client to make SWTC aware when they are traveling on a passport from a country other than the United States. Check the USA State Department Web site <http://travel.state.gov/content/travel/english.html> for relevant information relating to travel to specific destinations.

**Changes/Late Bookings:** It is confirmed that all clients will immediately review the details of each travel segment for accuracy and immediately inform SWTC of any issues. Otherwise, change fees and/or late booking fees will apply. The airfares used to create the tour prices are capacity restricted and have advance purchase requirements. Reserve early to avoid disappointment and additional charges.

**Cancellation:** SWTC and your tour company, cruise line, airline et al all have cancellation fees. We strongly encourage you to be very familiar with all applicable terms and conditions. SWTC charges 10% of the total invoice should cancellation occur after a deposit is paid; once final payments are made there is a 25% penalty and at 21 days prior to departure there is a 50% administration fee. SWTC fees are in addition to a supplier cancellation penalty. SWTC will work with you on revisions as best we can with suppliers, however, please know that suppliers enforce their terms and conditions consistently.

**Travel Protection/Insurance:** Travel protection and insurance is strongly recommended to protect your investment. This can protect you from financial loss in almost all circumstances. Information and a proposal for will be sent to you at time of booking based on your trip cost and components.

**Cruise Line Reservations:** As a courtesy, we are constantly monitoring your reservation for decreases in cruise fare due to promotions, added amenities and itinerary changes. We will advise you of any adjustments made to your booking. Please be advised that if there are any fare reductions after final payment, most cruise lines do not make refunds or adjustments to bookings.

**Travel Documents:** Documents will be sent from our office as soon as possible. Generally, this is two weeks prior to your departure date. In the meantime, we recommend you reference the brochure or web-site for your relevant travel. Additionally, we are available for questions of course! A travel documents package is sent via e-mail in most cases, and by US Priority Mail in some cases.

**Health Matters:** It is each client's responsibility to make absolutely certain to have the proper immunizations, and required



documentation of such immunizations before travel, and to make the necessary accommodation for security rules imposed by government authorities. See your health practitioner for advice. SWTC will provide information on required inoculations based on your itinerary. Prior to travel, required inoculations, if any, must be recorded by client's health practitioner on a valid vaccination certificate, which the client must carry for proof of inoculation where required. If you are concerned about taking any medications or receiving certain inoculations, check with your health practitioner BEFORE booking. Health matters, including, but not limited to, concerns related to norovirus, should be addressed to the following: a) the cruise line you selected, b) your personal physician, and c) the U.S. Centers for Disease Control [www.cdc.gov/travel/camerica.htm](http://www.cdc.gov/travel/camerica.htm). Clients traveling to areas where vaccination(s) are required are responsible to check medical requirements for wherever you may venture. Required or advised inoculations you decide to obtain upon the advice of your personal physician may need to be administered in a series of doses months ahead of your planned departure, and such time element should be considered by you BEFORE making deposits and/or nonrefundable final payments. For further information relating to security, safety issues, crime, the need for travel documentation (such as passports, visas, proof of health/vaccination certificates), health hazards, and other restrictions regarding travel to your domestic and/or international destination(s), and re-entry into the United States visit [www.tsa.gov](http://www.tsa.gov), [www.dot.gov](http://www.dot.gov), [www.faa.gov.us](http://www.faa.gov.us), [www.ustreas.gov](http://www.ustreas.gov), [www.cbp.gov](http://www.cbp.gov). Please note that USA rules regarding entry and exit change daily.

**SWTC Responsibility, Disclosure and Liability Limits:** SWTC is not the source or supplier of the travel services requested, and acts solely as an agent for disclosed principal supplier airlines, hotels, cruise lines, safari camps, air charters, bus companies, ground transportation, boat purveyors or owners, and other independent contractors providing accommodations, transportation, and/or other services. Each of these companies is an independent entity with its own management, and is not subject to the control of SWTC. Client is advised that the suppliers whose names appear in travel documentation are those actually responsible for providing the travel services purchased, and consents to the use of those suppliers, and understands and agrees each supplier's terms and conditions are contained in printed form and/or on their respective web sites governing the transaction. All bookings are accepted by SWTC as an agent for independent third party travel suppliers in your itinerary. Transportation, accommodations, and other services provided by the identified sea, air, and operators offered are subject to the terms and conditions contained in the tickets, exchange orders or vouchers issued by them and/or their suppliers, including terms and conditions on their respective web sites. Because SWTC does not have the right to control the operations of the independent operators and their suppliers, it is not liable for any personal injury or property damage, which may arise out of these services. SWTC is not responsible for the willful or negligent acts and/or omissions of such suppliers or of any supplier or their respective employees, agents, servants, or representatives, including, without limitation, their failure to deliver or their partial or inadequate delivery of services.

Client's retention of travel documents, reservations, or bookings after issuance shall constitute consent to the above, and further, that SWTC shall not be liable for any accident, injury, property damage, or personal loss to Client or to those traveling with Client in connection with any accommodations, transportation, or other travel services or resulting directly or indirectly from any occurrences or conditions beyond its control, including, but not limited to, acts of God, fire, acts of governments or other authorities, wars, civil disturbances, riots, strikes, epidemics, quarantines, acts of terrorism, defects in vehicles, breakdown in equipment, theft, delay, wildlife, fuel increases, or cancellation of or change in itinerary or schedules. Weather conditions, including but limited to the presence or absence of snow, sunshine, and rainfall are not guaranteed to occur or not occur, and are clearly outside of the control of SWTC. Volcanic eruptions, ash clouds, and wind may be characterized as an adverse weather condition or a natural disaster by third party suppliers, which is beyond the control of SWTC.

SWTC reserves the right to cancel any itinerary or any part of it, to make such alterations in the itinerary as it deems necessary or desirable, to refuse to accept or to retain as a member of any tour any person at any time, and to pass on to Client(s) any expenditure occasioned by delays or events beyond its control. In case of any appreciable variation in its cost, SWTC reserves the right to adjust its rates. SWTC has solely received a commission and perhaps a service fee for this transaction and Client agrees and understands that any recovery from SWTC will be limited to the commission and service fee received by SWTC.

**PLEASE ACKNOWLEDGE YOU ACCEPT THE TERMS AND CONDITIONS HERE.**

First Name *	Last Name *
Email *	

I accept the Terms and Conditions \*